# Selection Criteria

Q1. Please complete the table below. You may add additional rows/products if you require. Certifications are not expected. ***We value experience and a strong work ethic as much as certifications.***

|  |  |  |
| --- | --- | --- |
| **Product** | **Length of Experience (Months)** | **Training/certification or supporting comments here** |
| **Working on an IT help desk** |  |  |
| **MS Office** |  |  |
| **MS Exchange** |  |  |
| **MS Active Directory** |  |  |
| **VMware – ESXi** |  |  |
| **PC Imaging/SOE** |  |  |
| **SCCM** |  |  |
| **MS Windows Server** |  |  |
| **WAN, LAN, Wireless networking** |  |  |
| **Office 365** |  |  |
| **JAMF Casper Suite Mac /iOS** |  |  |
| **Apple Mac / iPad / iPhone Management** |  |  |
| **TASS – The Alpha School System** |  |  |
|  |  |  |

Q2. For each criteria below either add a paragraph to demonstrate how you meet the criteria or if covered in your resume just indicate “Covered in resume”.

### Essential Criteria

* Support for the ethos of the Edmund Rice Education Australia Charter
* Strong interpersonal, communication and organisational skills
* Ability to work effectively as part of a team and with minimal supervision
* Experience of working on a busy IT Help Desk
* Ability to write clearly and update support documentation
* Australian Driving Licence
* Pass all working with children checks, obtain blue card etc.

### None Essential Criteria

* Experienced working for an IT Service in an educational environment